Theme	Solution/Action	Stakeholder	Delivery Period (S/M/L)	Action Lead / Theme Lead	Comments
Communication	to improve knowledge/raise awareness of flytipping and waste disposal in local communities.  Using social media/webpages/printed media e.g. Council Tax Bills, Stickers on bins, Staff Intranet articles, Straight Talk, Community Magazines, advertising boards in the markets. Could include videos/printed text and articles/advertisements on vehicles, ensuring information is in accessible formats (including community languages/Easy Read/Sign Language videos)to highlight:  • How to correctly dispose of waste in Barnsley i.e. bins and HWRCs (Household Waste Recycling Centres) including 'myth buster'  • Using reputable waste removal companies  • the issue of fly-tipping and its cost to us — infographics showing shocking figures  • everyone needs to be BMBC's eyes and ears re. fly-tipping and here's where to report it (e.g. residents, employees around the borough-Highways staff/Housing Officers)  • risk/cost of prosecution  • your responsibilities as a resident (i.e. not leaving items at the end of the driveway)  • how many prosecutions there have been and for what amount — 'name and shame campaign'  • the Council's bulky item collection service  • Freecycle	<ul> <li>All local area</li> <li>Residents (local and neighbouring)</li> <li>Council / Partner agency employees</li> <li>Schools</li> <li>Equality Forums</li> <li>Businesses - specifically Letting Agents Stores selling white goods / beds</li> <li>Chamber of Commerce</li> <li>Building material supplies</li> <li>Tyre fitting companies</li> <li>Landlords</li> </ul>	Short/ Medium term hold 'Fly-Tipping' week  Long term – ongoing comms.	<ul> <li>Communications team to facilitate resource development &amp; press engagement such as Barnsley Chronicle</li> <li>Communities-Area Council Officers to assist facilitation</li> <li>Elected Members/Area Councils/MPs to promote in their communities and engage with local stakeholders</li> <li>Barnsley College students to support creation of videos</li> <li>One Barnsley partner organisations to disseminate</li> </ul>	<ul> <li>A 'Fly-Tipping' week could be held locally and coordinated across the region to raise awareness of the issue (i.e. with our neighbouring Councils) and make fly-tipping 'socially unacceptable'</li> <li>If communicating re. HWRCs – need to do this to the local area across borders (not just Barnsley residents)</li> <li>Preparations will need to be made by services to deal with increased customer contact during this period including swift removal / prosecution</li> </ul>

Theme	Solution/Action	Stakeholder	Delivery Period (S/M/L)	Action Lead / Theme Lead	Comments
	<ul> <li>Create and distribute the following:</li> <li>Welcome to Barnsley packs for residents to post through neighbouring doors on private rented sector homes to include for use in areas of high tenant turnover</li> <li>Letter to landlords outlining responsibilities of effective disposal of waste</li> <li>Letter offering new premium bulky service</li> <li>Webpage on waste services</li> <li>Web address contact details for bin calendar</li> </ul>	Dusinassas	Short/	a Communications	
	Specific Communication to Businesses re. their responsibilities to dispose of waste appropriately, making them aware of available options and fines that can/have been given	<ul> <li>Businesses -         specifically         Letting Agents,         Stores selling         white goods /         beds/constructi         on companies</li> <li>Chamber of         Commerce/</li> <li>Federation of         small         businesses</li> </ul>	Short/ Medium term hold 'Fly-Tipping' week  Long term – ongoing	<ul> <li>Communications team to facilitate design</li> <li>Regulatory services/Waste/ Elected Members to facilitate/ assist distribution</li> <li>Chamber of Commerce/Federatio n of small businesses to distribute</li> </ul>	
	All Member Information Brief on FAQs answered through this investigation/myth buster e.g. re. HWRCs	• Elected Members	Short term	Waste, Enforcement     & Scrutiny	
Waste/Item Disposal	Work towards improving the offer at HWRCs for the small/medium business sector, such as a 'Pay As You Drop Site' at a HWRC	<ul><li>Small/Medium Businesses</li><li>'White Van Man'</li></ul>	Long term	Waste services	Aware that current HWRCs are already running at full capacity
	Develop a swap shop available either at HWRCs or in a town centre unit e.g. Hull Council	• Council – Waste Services	Medium/ Long term	Waste services to lead through HWRC	

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	example	<ul><li>Residents</li><li>Businesses</li></ul>		procurement	
	Enable young people through IKIC to reuse fly- tipped items for business purposes i.e. sell on old items as they are or create something new out of them	<ul><li>Schools</li><li>Council – Waste Services</li></ul>	Medium/ Long term	<ul> <li>IKIC Officers/Council's Education service to facilitate</li> <li>Local schools to lead implementation</li> </ul>	
	Waste Service to receive allocated budget for each new house that's built to allow for them to be incorporate on rounds/set up costs	<ul> <li>Council – Waste Services and Planning Dept.</li> <li>Construction Companies</li> </ul>	Medium/ Long term	<ul><li>Elected Members to agree</li><li>Planning department to facilitate</li></ul>	
Enforcement	Include waste disposal considerations/ procedures/ licences as a 'must-have' for businesses i.e. if you are a business you must evidence you have appropriate disposal mechanisms in place for your business waste such as a contract for a commercial bin	<ul> <li>Sheffield City Region</li> <li>Council - Regulatory / Enforcement Services</li> </ul>	Medium term	<ul> <li>Planning/ Regulatory Services to facilitate</li> <li>Sheffield City Region Devolution Deal to resource</li> </ul>	Devolution Deal should make funds available to ensure new and existing businesses comply and facilitate random and planned checks to be carried out
	Undertake proactive monitoring/enforcement of businesses regarding whether they have appropriate arrangements for waste disposal (utilise this as part of Environmental Health/ Regulatory Services visits) and send out warning letters	• Council - Enforcement/ Regulatory Services	Short, medium and long term	Planning/     Regulatory/Waste     Services to facilitate	
	Use surveillance/warning signs in hot-spots and increasingly utilise Community Protection Notices (CPNs), Fixed Penalty Notices (FPNs) and warning letters	<ul> <li>Council -         <ul> <li>Enforcement/</li> <li>Waste services</li> </ul> </li> <li>South Yorkshire         <ul> <li>Police</li> </ul> </li> </ul>	Short, medium and long term	<ul><li>Enforcement/ Waste services</li><li>South Yorkshire Police</li></ul>	
	Gather, analyse and ensure intelligence regarding what is being fly-tipped and at what	• Council - Enforcement/	Short term	• Enforcement/ Waste services	Give Neighbourhood teams cameras to photograph the

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	locations is accurate and shared by services to enable joint-action	Waste services			waste; this can be shared with enforcement staff to analyse
	Waste/Neighbourhood and Enforcement Services come together at a strategic and management level to agree joint resources/plans and end to end processes	• Council - Enforcement/ Waste services	Short term	• Enforcement/ Waste services	
	Send thank-you letters from the Leader/Chief Executive to volunteers who have helped clear waste – tie this in with the Love Where You Live campaign	<ul> <li>Volunteers</li> <li>Voluntary         Action Barnsley         (VAB)</li> <li>Council -         Communities         Directorate</li> </ul>	Short, medium and long term	<ul> <li>Communities service to devise letter</li> <li>Elected Members, VAB and volunteer co- ordinators to disseminate</li> </ul>	
Other	Include 'effective waste disposal' as a criteria on the 'Private Landlord Accreditation Scheme'	<ul><li>Council - Strategic Housing Service</li><li>Landlords</li></ul>	Short term	Strategic Housing service	
	Planning service to provide information on waste disposal and fly-tipping to land and property owners	<ul><li>Land and property owners</li><li>Council's Planning service</li></ul>	Short, medium and long term	Planning Service	
	Lobby local Members of Parliament (MPs) regarding the issue of fly-tipping and the problems this causes; request increased penalties to be available and administered through the courts. Also liaise with and lobby the local court user group regarding the problem of fly-tipping and ensuring appropriate penalties/solutions are administered.	<ul> <li>Elected Members</li> <li>MPs</li> <li>Law Courts</li> <li>Enforcement Team</li> </ul>	Short term	Elected Members     Enforcement Team	

Them	e Solution/Action	Stakeholder	Delivery Period (S/M/L)	Action Lead / Theme Lead	Comments
	Investigate best practice and learn from Councils who've reduced fly-tipping in their area; understanding what schemes they have utilised and whether they would be suitable approaches within Barnsley	• Council - Waste Services	Short term	Waste Services	

